

CHAPTER V

CONCLUSION

A. Conclusion

In this study, there are two problems stated in the problem statement. The first one is the requests strategies that are used in making request and the second one is the politeness strategies in request. To find out the answer of these problem statements, the researcher did the analysis by using the theory of request and politeness strategy. In analyzing the request strategy, the researcher used Trosborg's theory and found 7 types of request. They are hints, ability, willingness, permission, statement of speakers' want, statement of speaker's desire and need and imperative. Most of participants used permission. From the data, the researcher found 3 types of politeness strategy. They are bald on record, positive politeness and negative politeness. Most of the participants used negative politeness in making request. It is used by the most participants because considering interlocutor's desire not to be impeded. The participants employ negative politeness to show honor and consideration. Positive politeness is used by the participants provides an effort to minimize the destroying to the interlocutor's face. The speaker wants to prevent the conflict and to minimize the social distance between the speaker and the interlocutor. Bald on record strategy used by participants are found in some condition, such as in urgent situation and unequal relationship because the speaker who has higher position tends to ask for something or make a request

directly to the interlocutor who has lower position. Based on Brown and Levinson (1987) that the purpose of politeness is to save face other within positive and negative face, the finding of this research was valid because most of the participants used negative politeness in making request.

B. Recommendation

After drawing the conclusion of the research, the writer proposes some suggestions dealing with request strategy. The suggestions are purposed for the future researcher, students and teachers.

1. For Future Researcher

The outcome presented in this research based on the data from Indonesian learners' utterances in making request strategies base on the theory of politeness Brown and Levinson. Looking at the finding in this research further study need to supply more information in the real speech act of request and politeness strategies more fully and formally on:

- a. Comparing on level proficiency learners in making request strategies.
- b. Comparing the utterances in Indonesian learners with the native people in term of politeness strategies in making request strategies.
- c. Using oral interview to the participants.
- d. Analyzing peer conversation based on politeness strategies.
- e. Comparing Indonesian learners who are living with English language with English natives who living there.

From this research, the researcher understands that there is a close relation between the request strategy and politeness strategy with the factors which influence it. The researcher wishes that the result of this research can be employed for the other researcher as a reference to guide them to solve the problem in analyzing request and politeness strategy. This research, hopefully, can be useful for other researchers who want to do a deeper research about request strategy in relation with politeness strategy. This research is far from being perfect, so the writer hopes that the future researcher can complete and enrich the similar research.

2. For Students

Politeness in the theory of Brown and Levinson is different with politeness in Indonesian culture, so it is necessary for the students to learn about politeness especially in making request.

3. For Teachers

Studying politeness especially in making request for students is very important for students because of different culture between Indonesian culture and the theory of politeness by Brown and Levinson. This research may encourage the teacher to give explanation about politeness to their students.

C. Weakness of the Study

1. Using DCT elicits less natural data. It is better using oral DCT when people want to collect the natural data of requests.
2. Politeness is not a matter of something that is understood by the learners.
It is the results of interpretation based on Brown and Levinson strategies.